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# Address Detail Title Replacement System for POS Document Number OPR04000688 3 of 29

## **Shipping Addresses**

Code	Detail	
0001	Org:	Office Supply Service
	Addr:	B-245 Longworth HOB
		Washington DC 20515
	Attn:	No Contacts Identified
	Phone:	: ( ) - ext.
	Fax:	( ) - ext.

## **Invoice Addresses**

Code	Detail	
0001	Org:	Office Supply Service
	Addr:	B-217 Longworth HOB
		Washington DC 20515
	Attn:	No Contacts Identified
	Phone	:( ) - ext.
	Fax:	( ) - ext.

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## SECTION C -- DESCRIPTIONS AND SPECIFICATIONS

## C.1 DESCRIPTION AND SPECIFICATION

See the attached Statement of Work

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### SECTION D -- PACKAGING AND MARKING

#### D.1 HC.4.002 PAYMENT OF POSTAGE AND FEES

MAY 2001

All postage and fees related to submitting information, including forms, reports, etc., to the House of Representatives shall be paid by the contractor.

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#### SECTION E -- INSPECTION AND ACCEPTANCE

#### E.1 HC.5.003 INSPECTION OF SERVICES

**JUNE 2002** 

- a. Definitions. "Services," as used in this clause, include services, workmanship, and material furnished or utilized in the performance of services.
- b. The Contractor shall provide and maintain a quality assurance system acceptable to the House covering the services under this contract. Complete records of all quality assurance work performed by the Contractor shall be maintained and made available to the Contracting Officer (CO), Contracting Officer's Representative (COR) or their designated representative, during contract performance and for one year after contract termination.
- c. The COR has the right to inspect and test all services called for by the contract at all times and places during the term of the contract. The COR shall perform quality assurance reviews and tests in a manner that will not unduly delay or impede the contractor's work.

#### E.2 HC.5.004 FAILURE TO PERFORM

**AUGUST 2002** 

If the Contractor fails to promptly perform the services or to take the necessary action to ensure future performance in compliance with contract requirements, the CO may:

- a. Refer to Section F, HC.6.009, Payment for Non-performance.
- b. Reduce the contract price to reflect the reduced value of the services performed; or
- c. Terminate the contract for default.

#### E.3 HC.5.005 INSPECTION AND ACCEPTANCE

**AUGUST 2002** 

- a. Inspection and acceptance of services to be furnished hereunder shall be performed at place of performance or destination, by the COR, in accordance with provisions specified in this contract and applicable task orders. The COR reserves the right to conduct any quality assurance reviews and tests it deems necessary to assure that the services provided conform in all respects to the contract specifications. Services which upon quality assurance reviews are found not to be in conformance with contractual specifications shall be promptly rejected and notice of such rejection, together with appropriate instructions, including resolution time, will be provided to the Contractor by the CO. Deficiencies thus reported shall be corrected by the Contractor in a timely period as specified by such quality assurance reviews or, with written request for an extension, mutually agreed to by the parties.
- b. Written notification of negative quality assurance review results will be furnished within thirty (30) days after completion of quality assurance reviews.
- c. All subcontracts let by the Contractor shall be subject to the CO's written approval and the provisions specified above, as noted at the time of approval.
- d. All facilities utilized by the Contractor in performance of work under this contract shall be subject to inspection by officials of the House and the Architect of the Capitol.
- e. The Contractor shall respond to all quality assurance reports within the time frame specified in each quality assurance review, annotating what actions have been taken.

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f. The CO shall have the right to send his representative into areas assigned for the use of the Contractor's employees, at any time, for quality assurance or other purposes approved by the CO.

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#### SECTION F -- DELIVERIES OR PERFORMANCE

#### F.1 HC.6.001 PERIOD OF PERFORMANCE

MAY 2001

Contract period of performance shall be based on Contractor proposal or negotiated period or performance.

#### F.2 HC.6.005 NOTICE TO THE HOUSE OF DELAYS

MAY 2001

In the event the contractor encounters difficulty in meeting performance requirements, or when he anticipates difficulty in complying with the contract, or whenever the contractor has knowledge that any actual or potential situation is delaying or threatens to delay the timely performance of this contract, the contractor shall immediately notify the customer and the COR by telephone and follow-up in writing to the COR, giving pertinent details; provided, however, that this data shall be informational only in character and that this provision shall not be construed as a waiver by the House of any delivery schedule or date, or any rights or remedies provided under this contract.

#### F.3 HC.6.007 SUSPENSION AND DEBARMENT

MAY 2001

- a. Suspension of a contractor temporarily disqualifies that contractor from contracting with the House as a prime and/or House approved subcontractor, in full or in part. The contracting officer initiates suspensions.
- (1) When the contractor and any specifically named affiliates are suspended, the contracting officer shall advise the firm immediately by certified mail, return receipt requested:
- (a) That the firm has been suspended and that the suspension is based on an indictment or other adequate evidence that the contractor has committed irregularities (i) of a serious nature in business dealings with the House or (ii) seriously reflecting on the propriety of further House dealings with the contractor. Any such irregularities shall be described in terms sufficient to place the contractor on notice without disclosing the House's evidence;
- (b) That the suspension is for a temporary period pending the completion of an investigation and such legal proceedings as may ensue;
- (c) Of the cause(s) relied upon for imposing suspension;
- (d) Of the extent and effect of the suspension; and
- (e) That, within 30 days after receipt of the notice of suspension, the contractor or its representative may submit, in writing or in person, information and argument in opposition to the suspension, including any additional specific information that raises a genuine dispute over the material facts.
- (2) Suspension shall be for a temporary period pending the completion of investigation and any ensuing legal proceedings, unless sooner terminated by the suspending official or as provided in this subsection.
- (3) If the investigation is not concluded or legal proceedings are not initiated within 12 months after the date of the suspension notice, the suspension shall be terminated.
- b. Debarment refers to action by the CAO to exclude a contractor from future House awards and House-approved subcontracting, in full or in part, for a reasonable, specified period.
- (1) Upon conclusion of the investigation resulting from a suspension, if the contracting officer should determine that debarment is in order, he or she shall prepare a report on the investigation along with such recommendations regarding debarment, for submission to the CAO.

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- (2) A notice of proposed debarment shall be issued by the contracting officer advising the contractor and any specifically named affiliates, by certified mail, return receipt requested:
- (a) That debarment is being considered;
- (b) Of the reasons for the proposed debarment in terms sufficient to put the contractor on notice of the conduct or transaction(s) upon which it is based:
- (c) Of the cause(s) relied upon for proposing debarment;
- (d) Within 30 days after receipt of the notice, the contractor or its representative may submit to the CAO, in writing through the contracting officer or in person, information and argument in opposition to the proposed debarment, including any additional specific information that raises a genuine dispute over the material facts;
- (e) Of the effect of the issuance of the notice of proposed debarment; and
- (f) Of the potential effect of an actual debarment.
- c. In the event that the CAO makes a determination to impose debarment, the contracting officer shall give the contractor and any affiliates involved prompt notice by certified mail, return receipt requested:
- (a) Referring to the notice of proposed debarment;
- (b) Specifying the reasons for debarment;
- (c) Stating the period of debarment, including effective dates; and
- (d) Advising that the debarment is effective throughout the House, unless the CAO determines that limited business dealings between the House and the contractor are justified.
- d. The decision of the CAO on the merits of a debarment shall be final. A decision may be appealed by the contractor, in writing, within 10 days of receipt of notification of the decision, to the Committee on House Administration, only in the event that the CAO failed to follow the procedures established herein.

#### F.4 HC.6.008 LIQUIDATED DAMAGES

MAY 2001

If the contractor fails to perform the services specified in this contract, or any extension, the House may terminate this contract under the Termination clause of the contract. The contractor shall be liable for fixed, agreed and liquidated damages as provided in Section F "Payment for Non-performance", accruing until the time the House may reasonably obtain delivery or performance of similar services.

The contractor shall not be charged with liquidated damages when the delay in delivery or performance arises out of causes beyond the control and without fault or negligence of the contractor.

#### F.5 HC.6.009 PAYMENT FOR NON-PERFORMANCE

SEPTEMBER 2001

In the event that the contractor fails to perform as stipulated in the statement of work, and such failure is not for a reason beyond the control of the contractor, the House may charge 1% of the total contract cost per day and may obtain performance from another source and charge and collect all costs plus a 15% administrative fee from the contractor.

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#### SECTION G -- CONTRACT ADMINISTRATION DATA

#### G.1 HC.7.002 MODIFICATIONS

**MARCH 2001** 

Administrative changes, e.g. address corrections, are approved by the CO and all other changes, modifications, additions or deletions, which change the scope of this contract, must be prepared in writing as formal modifications signed by both parties.

#### G.2 HC.7.003 INVOICES

MAY 2001

The Debt Collection Improvement Act of 1996 requires that Federal agencies pay recipients by Electronic Funds Transfer (EFT). EFT is an improved, convenient, and secure method of payment. To enable the House of Representatives to send payments electronically to your financial institution, you must first complete an EFT enrollment form to provide your signature and certain information regarding your financial institution. Please visit the House of Representatives' Office of Finance website at www.house.gov/finance for the appropriate forms or call the EFT Help Line at 202-226-2277.

A summary invoice should include the following if applicable:

- a. Contract number, task or purchase order number, and service time period;
- b. Member, committee, or other House office name and location;
- c. Itemized list of equipment covered and costs to include the following, if available:
- 1) Description;
- 2) Originating purchase order number;
- 3) Serial number; and,
- 4) House inventory control number.
- d. For time and material service plans, the invoice must also include:
- 1) Date of service call;
- 2) Itemized list of time and material provided; and,
- 3) Signed service tickets must be attached.

#### G.3 HC.7.004 INVOICE FOLLOW-UPS

MAY 2001

All follow-up invoices shall be marked "Duplicate of Original" on all pages. Contractor questions regarding payment information or check identification should be directed to the COR for follow-up with appropriate financial personnel.

#### G.4 HC.7.005 PERFORMANCE SUMMARY REPORTS

MAY 2001

The contractor shall provide performance summary reports acceptable in content and format to the contracting officer's representative (COR). The reports shall be submitted by the 15th of each month and pertain to services provided the previous month. Upon request, the contractor shall deliver supporting details of the summary information to the COR within ten (10) calendar days. Failure to submit an acceptable performance report may subject the contractor to penalties for non-performance and/or jeopardize renewal of this contract. The status report shall include:

- 1. Reporting Period
- 2. Contractor's Program Manager's Name

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- 3. Work Accomplished During the Period (i.e. new installations, relocations, etc), including at a minimum:
  - · Itemized tasks with a description of the support/services utilized
  - · Hours/dollars expended by task
  - · Task status
- 4. Anticipated Activity for Next Reporting Period
- 5. Outstanding Issues

#### G.5 HC.7.006 CONTRACT STATUS AND REVIEW MEETING

MAY 2001

The House COR and authorized contractor representative(s) shall meet at least monthly. Meeting changes require mutually written consent. The purpose of the meeting is to review the status reports, performance results, current/outstanding issues, and provide to the contractor any House-related informational materials. The goal is to keep track of performance, head-off any potential problems, resolve issues, and maintain a smooth operating contract.

#### G.6 HC.7.007 AUTHORIZED HOUSE REPRESENTATIVES

MAY 2001

a. Contracting Officer:

William L. Dellar, Associate Administrator, Office of Procurement Room 359, Ford House Office Building, U.S. House of Representatives Washington, DC 20515

Telephone: (202) 225-2921 Fax: (202) 226-3850

The contracting officer has the overall responsibility for the award and administration of this contract. The contracting officer alone, without delegation, is authorized to take actions on behalf of the House to amend, modify, or deviate from the contract terms, conditions, requirements, specifications, details, and/or delivery schedules. However, the contracting officer may delegate certain other responsibilities to authorized representatives.

Additional responsibilities of the CO are as follows:

- · Reviewing the COR's reports and indicating acceptance or rejection. If rejected, the CO will note the reason for the rejection and recommend any changes that will bring the report into acceptance. The CO will forward these reports back to the COR.
- The CO is required to approve all contract modifications, including cost changes.

#### b. Contracting Officer's Representative:

The COR, to be appointed by the contracting officer is designated to assist in the discharge of the contracting officer's responsibilities when the CO is unable to be directly in touch with the contract work. The responsibilities of the COR include, but are not limited to: determining the adequacy of performance and/or the timeliness of delivery by the Contractor in accordance with the terms and conditions of this contract; acting as the contracting officer's representative in charge of work at the site; ensuring compliance with the contract requirements insofar as the work is concerned; advising the contracting officer and contract administrator of any factors which may cause delays in delivery and/or performance of the work; reviewing and approving contractor invoices and conducting or witnessing the conduct of any inspections and/or tests that my be required by the contract. The COR does not have the authority to make any changes to the terms, conditions, requirements, or pricing of the contract or direct the contractor to perform services outside of the scope of the contract.

Additional responsibilities of the COR are as follows:

- $\cdot$  Reviews and approves the status from, and performance reports on, the contractor.
- · Processing of contractor invoices.

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- · Submission of a monthly summary report to the CA- The COR will prepare a monthly summary report to be provided to the CO during the first week of each month. The monthly summary report, based on the contractor's status reports, performance reports, and a synopsis of the monthly meetings will include: a summary of work performed/in-process/completed to date (including major accomplishments and/or anticipated delays), performance measurements, outstanding and/or potential issues, and the status of any game plan to cure a performance discrepancy.
- · Establishing and adhering to, at a minimum, a monthly status/progress meeting with the contractor and designated House staff. Maintaining minutes of those meetings.
- · Providing the CA with all contract related documents (e.g. signed invoices, reports) for the official contract file.
- c. Contract Administrator

Edwin Davis, Office of Procurement Room 359, Ford House Office Building, U.S. House of Representatives Washington, DC 20515

Telephone: (202) 226-3229 Fax: (202) 226-2214

The contract administrator prepares and issues all modifications to the contract, maintains the contract file with all reports, contractual nomenclature, and approved invoices, and responds to contractual inquiries or concerns from the COR or contractor on behalf of the CO.

The CA is also responsible for:

- · Ensuring all required documents are in the contract file.
- · Attending status meetings on behalf of the CO.
- · Reviewing invoices and written reports.

#### G.7 HC.7.008 AUTHORIZED CONTRACTOR REPRESENTATIVE MAY 2001

The contractor shall identify the authorized contractor representative	
personnel) listed in clause HC.7.009. Provide name, title, company	name, address, and phone and fax number:
	-
	-
	-

The ACR shall provide monthly status reports to the COR on the 15th pursuant to clause HC.7.007 of this contract. All status reports, schedules, and invoices must be approved by the COR in accordance with the terms and conditions of the contract.

The ACR shall furnish written notice of any delay or potential situation that may cause delay in their capability to meet the delivery and/or performance schedule set forth in this contract. Such notice may be provided verbally to the COR and contracting officer, then followed-up in writing within 4 hours after the verbal notice. The notification shall fully describe the cause for delay, the expected date of delivery and/or performance, and any remedies the contractor proposes to mitigate the delay. This notification does not relieve the contractor of its obligation to meet the delivery and/or performance requirements of this contract nor should this notification be

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construed as a waiver by the House of any delivery schedule or date, performance requirements, or any rights or remedies provided under this contract.

#### G.8 HC.7.009 KEY PERSONNEL

MAY 2001

The contractor shall assign key personnel by name and title. The contractor represents that the following individual(s) are key personnel who will provide the services to the House in connection with this contract. At a minimum, the contractor shall designate a program manager as key personnel.

For each personnel please provide the following information: individual's name, title, telephone number, and e-mail address.

The contractor shall make no substitutions of key personnel unless the substitution is necessitated by illness, death, or termination of employment or requested by the CO. Contractor personnel assigned to this contract as Key Personnel are subject to approval of the CO. The contractor must notify the contracting officer (CO) of changes to the key personnel 30 calendar days prior to removal from the contract. Replacement personnel must be accepted in writing by the CO. The CO may require substitution of key personnel from contractor, and may require additional personnel to be added to the project. Proposed substitutes to key personnel must have qualifications equal to or better than those approved at the pre-award stage and be accepted, in writing, by the CO. The CO will notify the contractor after receipt of all required information (including resumes of substitutes) of the decision on substitutions within 10 business days.

#### G.9 HC.7.010 POST AWARD CONFERENCE

**MAY 2001** 

A post award conference will be held with the contractor to review contract administration issues that are contained in Section G.

## G.10 HC.7.011 PROGRESSIVE STEPS TO ENSURE SATISFACTORY CONTRACT PERFORMANCE

**AUGUST 2002** 

The Contractor shall bring all performance issues to the immediate attention of the COR. Likewise, the COR shall bring all real or apparent performance issues to the immediate attention of the Contractor. These issues once raised will be documented and quickly resolved to the mutual satisfaction of both parties, provided such resolution is within the authority of the COR and in accordance with the terms and conditions of the contract.

Issues that cannot be resolved between the Contractor and the COR, or resolution that would require a modification to the contract, will be brought to the immediate attention of the CA. The CA in conjunction with the COR, Contractor, and as may be required other subject matter experts, will attempt to resolve performance issues to the mutual satisfaction of both parties. If a modification to the contract is required the CA will make a recommendation to the CO and if approved prepare the modification and obtain all necessary approvals and signatures.

Issues that cannot be resolved by the CA will be brought to the attention of the CO who may pursue any of the remedies provided for under this contract up to and including termination.

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#### SECTION H -- SPECIAL CONTRACT REQUIREMENTS

#### H.1 HC.8.001 INSURANCE

MAY 2001

The contractor shall carry and maintain, during the entire period of performance under this contract, the following:

- a. Workers' compensation and employee's liability insurance: minimum \$100,000 per incident.
- b. Automobile (vehicle) general liability insurance: minimum \$200,000 per person; \$1 million per accident; property damage \$50,000.
- c. Comprehensive general liability: minimum of \$1 million bodily injury per occurrence.
- d. Other insurance as directed by the contracting officer.

#### H.2 HC.8.002 IDENTIFICATION BADGES

MAY 2001

The contractor shall see that each new employee has a House identification/access pass issued by the House Sergeant at Arms before the employee enters on duty, if unescorted access is required outside of normal public building visiting hours. Public building visitor hours are Monday to Friday 7am to 7pm, and Saturday 7am to 1pm. House identification badges will not be issued to a contractor employee unless the Capitol Police forms for a background check are submitted in accordance with clause HC.8.003 of this contract. House procedures will be followed with regard to contract employees.

#### H.3 HC.8.003 PROSPECTIVE EMPLOYEE BACKGROUND CHECK MAY 2001

- a. The U.S. Capitol Police will screen all contractor employees working on this contract who have access to House facilities or information in the performance of contract work. The COR will provide the contractor with Capitol Police forms (CP-491 or equal) to be filled out and returned for each employee the contractor will have working on the contract. Forms for each employee working on this contract shall be submitted prior to the commencement of work.
- b. The employee shall be fingerprinted by the Capitol Police and a check made of criminal history records. If the Capitol Police, after having processed the forms, determine at any time that the employee is unsuitable or unfit for assigned duties, they will notify the COR. The COR will then direct the contractor to immediately remove that employee from any work under this contract.
- c. All contractor employees working on this contract with access to House facilities or information are required to be cleared by the Capitol Police every three years.

#### H.4 HC.8.004 SOFTWARE AND HARDWARE SECURITY PROVISIONS MARCH 2004

All contractor software, hardware, and personnel that interface with House offices, including Leadership, Member, Committee, Officer and subordinate offices, such as House Information Resources (HIR), are subject to the rules, regulations, and sanctions as outlined in House Information Security Policies (HISPOL). HISPOLS may be obtained on the Internet at www://house.gov by clicking on Current Solicitations under the General Information heading, and then selecting Current Solicitations again. A hard copy may be obtained by calling the HIR Information Systems Security Office at 202-226-4988.

Contractor personnel must be eligible for a Federal government security clearance if access to Confidential Business Information or Confidential House Information (as are defined in HISPOL 002.0) is required. Individual House Offices or CAO Business Units may require an Office of Personnel Management (OPM) Extended Background Investigation or other security clearance, as deemed

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necessary. In addition, contractor personnel must not remove Confidential Business Information or Confidential House Information from the Capitol campus.

All system servers must receive security certification from the HIR Information Systems Security Office prior to implementation on the House network. This certification will follow successful completion of a system security compliance audit and will be signed by the Director of the Office.

#### H.5 HC.8.005 BENEFITS TO MEMBERS OF CONGRESS

MAY 2001

No Member, Delegate, Resident Commissioner, Officer of the House or Procurement Officer shall be admitted to any share or part of this contract, or to any benefit that may arise therefrom, but this provision shall not be construed to extend to this contract if made with a corporation for its general benefit.

#### H.6 HC.8.006 NEWS RELEASES

**MAY 2001** 

No news releases, press conferences or advertisements pertaining to this contract will be made without prior written approval of the CO.

#### H.7 HC.8.007 AFFIRMATION OF NON-DISCLOSURE

AUGUST 2003

Due to the sensitive and confidential nature of information that the contractor may come in contact with during the performance of work at the House, the contractor and all personnel associated with this contract shall sign an "Affirmation of Non-Disclosure" prior to commencing work. The Affirmation of Non-Disclosure states in part that the individual signing the form agrees and understands they will not disclose any private or privileged information received in the course of service to the House.Affirmation of Non-Disclosure form may be obtained on the Internet at www://house.gov by clicking on Current Solicitations under the General Information heading, and then selecting Current Solicitations again.

#### H.8 HC.8.010 DATA OWNERSHIP/TRANSFER/ACCESS

**JUNE 2001** 

The House and contractor agree that all data procured under this contract and data transferred by the House to the contractor shall remain the exclusive property of and in the exclusive control of the House. Parties further agree that access to or release of such information shall be governed by the laws applicable to the House. The contractor agrees to notify the House immediately if anyone requests any access to House information and further agrees not to provide access to or release any information without prior written approval by the House contracting officer. This includes Freedom of Information Act (FOIA) requests.

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#### SECTION I -- CONTRACT CLAUSES

#### I.1 CONTRACT TYPE

The U.S. House of Representatives contemplates award of a Firm Fixed Price contract resulting from this solicitation.

## I.2 HC.9.001 AUTHORIZED CHANGES ONLY BY THE CONTRACTING MAY 2001 OFFICER

- a. Except as specified in paragraph (b) herein, no order, statement or conduct of House personnel who visit the contractor's facilities, or in any other manner communicate with contractor personnel during the performance of this contract, shall constitute a change under this contract.
- b. The contractor shall not comply with any order, direction or request of House personnel, unless issued in writing and signed by the CO, subject to the policy direction and oversight of the Committee on House Administration, or made pursuant to specific authority otherwise included in this contract.
- c. The CO is the only person authorized to approve changes in any of the requirements of this contract and, notwithstanding provisions contained elsewhere in this contract, said authority remains solely with the CO. In the event the contractor effects any change(s) at the direction of any person other than the CO, that change shall be considered to have been made without authority and no adjustment in price shall be made in the contract to cover any increase in charges incurred as a result thereof.

#### I.3 HC.9.002 OBSERVANCE OF LAWS

MAY 2001

- a. In connection with the performance of work under this contract, the contractor agrees not to discriminate on the basis of race, religion, color, sex, national origin or disability.
- b. The contractor shall comply with all applicable laws of the United States with respect to the conduct of its employees and operations.

#### I.4 HC.9.003 DISPUTES

MAY 2001

Any dispute shall be decided by the CO, who shall reduce the decision to writing and mail or otherwise furnish a copy thereof to the contractor. Within thirty (30) calendar days from the receipt of such copy, the contractor may appeal in writing by mail to the CAO. The CAO's decision shall be final. The contractor may appeal the CAO's decision to the Committee on House Administration only for violations by the CAO for failure in following procedural guidelines within 10 calendar days of the CAO final decision. If no such appeal is taken, the decision of the CO shall be final and conclusive. In connection with any proceeding under this clause, the contractor shall be afforded an opportunity to be heard and to offer evidence in support of its appeal. Pending final decision of a dispute, the contractor shall proceed diligently with the performance of the contract and in accordance with the CO's decision.

#### I.5 HC.9.004 AVAILABILITY OF FUNDS

MAY 2001

The House's obligation under this contract is contingent upon the availability of appropriated funds from which payment for contract purposes can be made. No legal liability on the part of the House for any payment may arise until funds are made available to the contracting officer for this contract.

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#### I.6 HC.9.006 RELEASE OF CLAIMS

MAY 2001

After completion of work, and prior to final payment, the contractor shall furnish to the CO, a release of claims against the United States arising out of the contract, other than claims specifically excepted from the operation of the release.

#### I.7 HC.9.007 ORDER OF PRECEDENCE

**MARCH 2002** 

In the event of an inconsistency between provisions of this contract, the inconsistency shall be resolved by giving precedence in the following order: (a) contract statement of work; (b) other provisions of this contract, whether incorporated by reference or otherwise.

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## SECTION J -- LIST OF DOCUMENTS, EXHIBITS AND OTHER ATTACHMENTS

## J.1 LIST OF DOCUMENTS, EXHIBITS AND OTHER ATTACHMENTS

ATTACHMENTS	DESCRIPTION	PAGE(s)
1	Statement of Work	28
2	Function Worksheets	4
3	Technical Worksheets	2

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#### SECTION K -- REPRESENTATIONS, CERTIFICATIONS AND OTHER STATEMENTS OF OFFERORS

#### K.1 HC.11.001 GENERAL REQUIREMENTS

**JULY 2001** 

Offerors shall be individuals, partnerships, or corporations regularly engaged in the business covered by the specifications and possessed of satisfactory financial resources and technical ability, and of equipment and organization to insure satisfactory completion of the contract, and who have established a satisfactory record in the past. Offerors shall, if requested by the CO, furnish promptly any information, which the CO may consider necessary to establish their competency for the work.

The offeror certifies by submission of this proposal and resultant contract that the offeror has not publicly or privately colluded with any other offeror to fix prices or conditions of this contract.

#### K.2 HC.11.002 FINANCIAL INFORMATION

**JULY 2001** 

The offeror shall furnish company financial data for the last five (3) years at a minimum. To comply with this requirement, the offeror shall furnish copies of financial statements or Annual Reports published. Publicly held companies must also provide copies of Securities and Exchange Commission 10-K Reports and Proxy Statements filed.

#### K.3 HC.11.004 COMPANY BACKGROUND

**JULY 2001** 

All offerors will be required to submit proposals to include the following information concerning the company background:

- a. Legal name of the company.
- b. Mission statement to include the scope of quality service, customer care and philosophy in dealing with the House as a potential client.
- c. Substance abuse policy and/or drug free work place policy and procedures, if applicable.
- d. Equal opportunity policy.
- f. Disclose any lawsuits in which the Company is a named defendant within the last three (3) years and status of each such case.
- g. Key point of contact (POC) list and telephone number.

#### K.4 HC.11.005 HUMAN RESOURCE INFORMATION

**JULY 2001** 

- a. Employee medical and dental benefit program
- b. Additional employee benefits
- c. Employee holiday, vacation, & sick leave policy
- d. Training process introductory and on-going
- e. Employee evaluation policies

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#### K.5 HC.11.006 QUALITY INFORMATION

**JULY 2001** 

- a. Quality Policy
- b. quality management process
- c. Customer satisfaction guarantees and assurances

#### K.6 HC.11.007 ELIGIBILITY FOR AWARD

**JULY 2001** 

The offeror certifies that it is eligible for award of a contract resulting from this solicitation and that it has not been barred, suspended or otherwise rendered ineligible for award of a federal government contract, nor has the offeror within a three-year period preceding this offer, been convicted of or had a civil judgment rendered against them for: commission of fraud or a criminal offense in connection with obtaining, attempting to obtain or performing a public (Federal, state or local) contract or subcontract; violation of federal or state antitrust statutes relating to the submission of offers; or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements or receiving stolen property; and, is not presently indicted for, or otherwise criminally or civilly charged by a governmental entity with, commission of any of the offenses enumerated in this provision.

#### K.7 HC.11.009 PERIOD FOR ACCEPTANCE OF PROPOSAL

**JULY 2001** 

In the event the offeror receives award of this contract, the award shall be based on the prices set forth in the offeror's proposal provided that the House makes the award of the contract within \_\_\_\_\_\_ calendar days after receipt of the offer.

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#### SECTION L -- INSTRUCTIONS, CONDITIONS AND NOTICES TO BIDDERS

#### L.1 HC.12.002 CONTENT OF PROPOSALS

OCTOBER 2001

Each proposal shall be sufficiently complete and organized to ensure that evaluation can be made on the basis of its content. It is important that the proposal be organized as specified since the score sheet used during the evaluation will parallel the order specified in the solicitation. Offerors are reminded to avoid excessively lengthy or overly extravagant proposals. Proposals that do not address all of the elements and requirements, in the order contained herein, shall be disqualified from further consideration.

Administrative and Price Proposal. Part I shall be divided into the following distinct and marked parts:

- (1) "Section A of RFP." The offeror shall insert Section A of this solicitation with all required/applicable blocks completed.
- (2) "Section B Price Schedules." Offeror shall complete Section B and provide a proposed price which will address all requirements as well as others the offeror may wish to offer
- (3) "Section G Contract Administration". Offeror shall complete the required sections of Section G.
- (4) Section K Representations, Certifications, And Statements of Offerors." Offeror shall complete the required clauses of Section K.
- (5) Technical Proposal product sample and specifications must comply with Section C.
- (6) Provide pertinent experience and qualification in conducting similar services as stated in the solicitation, and specifically, corporate stability and sound organizational qualities. Demonstrated financial capability sufficient to provide resources to finance day-to-day operations for legislative branch customers.
- (7) Offeror shall provide references for five current or recent (within three years) customers and five past customer, preferably in the public sector. List the agency name and address, name and title of the client contact, telephone number, opening date, building population (clients served), description of contract deliverables, pick-up and delivery sites, annual dollar value, performance periods, and type of contractual arrangements; e.g., percentage of sales, fixed price, management fee or other.

#### L.2 HC.12.003 SUBMISSIONS

**MARCH 2004** 

The offeror shall provide one electronic version in MS Word format or PDF to (edwin.davis@mail.house.gov) or one fax version (202) 226-2214 of their proposal in response to this RFP by June 18, 2004 at 2:00 PM.

The following schedule applies to submission of quotes for this requirement:

Final Date for Submission of Questions\* May, 28, 2004 Request for Proposal (RFP) Submission June 18, 2004

\* All questions must be submitted in writing to the individual listed in block 3 on Page 1 of this RFP, either by Fax or e-mail, by 5:00 PM.

Proposal will be evaluated based on the information provided below and awarded to the contractor whose proposal is the most advantageous to the House. Product, Technical Approach, Personnel Qualifications and Past Performance are equal and more important than Price. The Offeror's Proposal shall include, and be divided into sections as follows:

Part A - Product (hardware & software) & Integration

Part B - Past Performance

Part C - Price Proposal

Part A - Product & Integration

This section documents the content of the Excel portion of the required SOW response. The majority of this section is intended to understand the detailed capability of the COTS replacement system being proposed to support the US House OSS retail operation

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requirements. The entire System Requirements document is included with this SOW to provide any additional detail and understanding of the specific solution requirements.

Additionally, the Excel portion of the required SOW response captures valuable information about the integrator's capabilities and overview details about the proposed integration effort.

Each COTS solution, integrator capability, integration timeline, and costs will be evaluated using these requirements and details. This information must be documented in the included MSExcel spreadsheet file (multiple sheets within the file) in order for the solution to be considered. The following list defines the sheets within the MSExcel spreadsheet.

- Functional lists the functional requirements for the software solution
- Technical lists the technical requirements for the replacement COTS solution
- Vendor lists information requested concerning the vendor's history and experience
- References provides space for the requested references
- Project requests high level project statistics

The vendor defined proposal document component of the SOW response should detail the integration methodology, plan, timeline, deliverables, resources, costs, and qualifications. The vendor should detail the timeline for each phase of the project using the defined scope of work details that include the following phases.

- Phase 1 Planning
- Phase 2 Requirements Verification & Design
- Phase 3 Development/Customization
- Phase 4 Data Conversion & Testing
- Phase 5 Training
- Phase 6 Implementation
- Phase 7 Project Close

#### Part B - Past Performance

- 1. Provide information covering the past three years for projects with the same or similar requirements and cost magnitude. Include customer name, description and duration of project for which labor was supplied and labor category(ies) supplied, contact name(s), phone number(s) and e-mail contact information for each current and past customer.
- 2. Provide the company's Dun & Bradstreet Number for the purposes of performance and credit history validation.

#### Part C - Price

Offerors shall provide a breakdown of fully loaded labor rates that support quoted prices. Offeror shall indicate the staffing necessary to meet the requirements specified in the statement of abjectives. The House intends to award a Firm Fixed Price (FFP) contract.

#### L.3 HC.12.005 DELIVERY OF PROPOSALS - FAX & E-MAIL

OCTOBER 2001

The House will accept facsimile proposals and e-mail proposals by the time and date specified in Section A. Late proposals may not be accepted by the CO.

Proposals may be withdrawn by fax or e-mail received at any time before award. If the solicitation authorizes facsimile proposals, proposals may be withdrawn via facsimile received at any time before award, subject to the conditions specified in the provision entitled "Facsimile Proposals". Proposals may be withdrawn in person by an offeror or an authorized representative, if the representative's identity is made known and the representative signs a receipt for the proposal before award.

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#### L.4 HC.12.006 LATE SUBMISSIONS AND REVISION OF PROPOSALS JULY 2001

- (1) Any proposal or revision to a proposal received by the CO after the exact time specified for receipt will not be considered, unless it is received before award is made; CO has determined that it is in the best interest of the House; or it:
- (a) Was sent by registered or certified mail not later than the fifth calendar day before the date specified for receipt of offers (e.g., an offer submitted in response to a solicitation requiring receipt of offers by the 20th of the month must be mailed by the 15th), or
- (b) Was sent by mail and it is determined by the House that the late receipt was due solely to mishandling by the House, or
- (c) Was sent by the U.S. Postal Service Express Mail Next Day Service Post Office to addressee, not later than 5:00 p.m. at the place of mailing two working days prior to the date specified for receipt of proposals. The term "working days" excludes weekends and U.S. federal holidays, or
- (2) A revision resulting from the CO's request for "best and final" offer received after the time and date specified in the request will not be considered, unless received before the award and late receipt is due solely to mishandling by the House.
- (3) The only acceptable evidence to establish the date of mailing of a late proposal or revision sent by either the U.S. Postal Service Registered or Certified Mail is the U.S. postmark both on the envelope or wrapper and on the original receipt from the U.S. Postal Service.
- (4) The only acceptable evidence to establish the time of receipt by the CAO is the time/date stamp on the proposal wrapper or other documentary evidence of receipt maintained by the CAO.
- (5) The only acceptable evidence to establish the date of mailing of late offer, revision, or withdrawal sent by Express Mail Next Day Service Post Office to Addressee is the date entered by the post office receiving clerk on the "Express Mail Next Day Service Post Office to Addressee" label and the postmark on both the envelope or wrapper and on the original receipt from the U.S. Postal Service.
- (6) Proposals may be withdrawn by written notice or telegram (including mailgram) received at any time before award. If the solicitation authorizes facsimile proposals, proposals may be withdrawn via facsimile received at any time before award, subject to the conditions specified in the provision entitled "Facsimile Proposals." Proposals may be withdrawn in person by an offeror or an authorized representative, if the representative's identity is made known and the representative signs a receipt for the proposal before award.

**JULY 2001** 

## L.5 HC.12.007 ACKNOWLEDGEMENT OF AMENDMENTS TO SOLICITATIONS

Offerors shall acknowledge receipt of any amendments to this solicitation by returning a signed admendment with proposal.

#### L.6 HC.12.009 RESTRICTION ON DISCLOSURE AND USE OF DATA JULY 2001

Offerors or quoters who include in their proposals or quotations data that they do not want disclosed to the public for any purpose or used by the House except for evaluation purposes, shall:

(1) Mark the title page with the following legend:

"This proposal or quotation includes data that shall not be disclosed outside the House and shall not be duplicated, used, or disclosed-in whole or in part--for any purpose other than to evaluate this proposal or quotation. If, however, a contract is awarded to this offeror or quoter as a result of--or in connection with--the submission of this data, the House shall have the right to duplicate, use, or disclose

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the data, including cost and pricing data, to the extent provided in the resulting contract. This restriction does not limit the House's right to use information contained in this data if it is obtained from another source without restriction. The data subject to this restriction are contained in sheets numbered [insert number(s)]," and

(2) Mark each sheet of data to be restricted with the following legend:

"Use or disclosure of data contained on this sheet is subject to the restriction on the title page of this proposal or quotation."

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#### SECTION M -- EVALUATION FACTORS FOR AWARD

#### M.1 HC.13.001 EVALUATION FACTORS FOR AWARD

**JULY 2001** 

The House intends to issue a single award to offerors whose proposals meeting the minimum requirements as stated in this RFP. Proposals will be evaluated based on the following evaluation factors that are listed in descending order of importance:

- (1) Product (hardware & Software) & Integration
- (2) Past performance
- (3) \*Price

#### PRODUCT CAPABILITIES DEMONSTRATION

The offerors selected during the initial response evaluation will be required to participate in a Capabilities Demonstration. The purpose of the Capabilities Demonstration (CD) is to provide the House of Representatives with an understanding of the functional and operational capabilities of the contractor's proposed application software and any supporting software (e.g., reporting tools); and to some extent, the contractor's capabilities to provide the necessary consulting services to implement the solution within the required time frame.

#### **OBJECTIVES**

The House Evaluation Team will use the Capabilities Demonstration (CD) to determine the vendor's product functionality including:

#### EASE OF USE

The evaluation team will examine the software's "user friendliness" including availability of robust graphical user interfaces, inclusive HELP facilities, reporting capabilities. Particular attention will be paid how seamless the transaction processing flows occur, particularly in tracking related documents and "reusing" information contained on previously entered transactions.

#### INTEROPERABILITY WITH OTHER SYSTEMS

Throughout the demonstration, the House will examine how the contractor's software may lend itself to interfacing with existing House systems. In particular, descriptions of application programming interfaces (API's), desktop integration tools and other interface utilities will be considered.

#### **DESIGN FLEXIBILITY**

The House will examine how flexible the application is in terms of configuration, establishing data relationships, and defining House-specific reporting requirements.

#### **BUSINESS APPLICABILITY**

The House will be examining how closely the processing scenarios map to desired business processes and how flexible the application is for adaptation to those processes.

#### DEMONSTRATION SCHEDULE AND PROPOSED AGENDA

Contractors selected to participate in the Capabilities Demonstration will be expected to conduct the demonstration (To Be Determined). Each vendor demonstration will consist of a 4 hour on-site presentation at the US House of Representatives. The primary objective of the Capabilities Demonstration (CD) is to examine systemic processing of information within the vendor's application. Secondly, the session will provide an additional opportunity to discuss issues surrounding the implementation and maintenance of the application. Attached is the agenda for the Capabilities Demonstrations.

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Only software explicitly identified and proposed in the solicitation shall be used in the demonstration. The software shall specifically include, but not be limited to reporting tools, database management tools, and utilities to operate the offeror's proposed software solution.

#### **OFFEROR EXPENSES**

The House will not reimburse the offerors for any expenses incurred in preparing for and performing the Capabilities Demonstration (CD). Offerors shall provide the software and related hardware necessary to perform the demonstration. If possible, the platform used for the demonstration should be the one proposed by the offeror in response to the question regarding a proposed technical architecture that optimizes the use of the application within the solicitation.

#### DATA FOR USE IN THE TEST

Prior to the demonstration, the offeror may initialize the application, populate required tables and load any necessary test transactions. For processing related to financial activity, the vendor should make every attempt to pre-define data using codes and conventions adopted and approved by OMB including any U.S. Government Standard General Ledger accounts.

#### FUNCTIONALITY TO BE DEMONSTRATED

Offerors should be prepared to provide a response and, if appropriate, demonstrated response to the following functional requirements/processes. Additionally, other functionality may be specifically requested for demonstration during the CD sessions.

- Flag Process please demonstrate how the proposed solution will handle the entire process
- Member Store Purchase on Account demonstrate how the POS solution will handle the transaction
- Inventory Transfers demonstrate how inventory items can be transferred between stores and from the warehouse
- Delivery Orders demonstrate the entire delivery order process and discuss potential use of automated and electronic solutions to reduce paperwork
  - Closing demonstrate the daily closing process as well as the monthly closing
  - Maintenance demonstrate the systems capabilities and processes around vendor, item, and account maintenance
- Congressional Fiscal Year Management demonstrate how the system can handle the congressional fiscal year for statements, FFS interface, and member account maintenance
- Reporting provide overview of standard reporting available with the proposed solution and any ad-hoc report generation capability
- \*The proposal is presumed to represent the offeror's best efforts to respond to the solicitation. Any inconsistency, whether real or apparent between promised performance and price, must be explained in the proposal. For example, if unique and new approaches are the basis for an abnormally low estimate, the nature of these approaches and their impact on price must be explained. Any significant inconsistency, if unexplained, raises a fundamental issue of the offeror's understanding of the nature and scope of the work required. It also may reflect on the offeror's ability to perform the contract within the financial restraints and may be cause for rejection of the proposal. The burden of proof as to price credibility rests with the offeror.
- 1. Risk Assessment. Price proposals will be evaluated to identify and assess potential risks, which may be inherent in the offeror's approach. The estimated costs to correct any deficiencies in the offeror's proposal will also be evaluated.
- 2. Price Realism. Proposed pricing will be evaluated not only to determine if the price is reasonable, realistic, and affordable, but also to determine the offeror's understanding of the requirements.
- 3. Price. Evaluation factors other than price, when combined, are significantly more important than price.

#### M.2 HC.13.002 CONTRACT AWARD

**JULY 2001** 

- a. The House intends to award a single firm fixed price contract resulting from this solicitation to the responsible offerors whose offer conforms to this solicitation, taking into account the factors contained in M.1 "Evaluation Factors for Award".
- b. The House may:
- (1) reject any or all offers, if such action is its interest,
- (2) waive informalities and minor irregularities in offers received.

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c. The House intends to evaluate proposals and to award a single firm fixed price contract without discussion. Therefore, each initial offer should contain the offeror's best terms. However, the CO reserves the right to conduct discussions if they are later determined to be necessary. The House also, reserves the right to establish a competitive range based on the House budget, prior to review of proposed product, technical approach, or personnel.